Urram SCIO

Financial Statements and Trustees' Report

For the Year Ended 31st March 2023

Charity No: SC050174

Urram SCIO For the year ended 31st March 2023

General Information

Charity Name Urram SCIO

Charity No SC050174

Address Dail Mhor House

Strontian Acharacle PH36 4HZ

Current Trustees

James Hilder Chair
James Campbell Vice-Chair
Jenni Hodgson Treasurer
Gill Calver Secretary

Philip Simpson resigned Dec 2022

Ali Upton
Sally Semple
Denise Anderson
Elizabeth Carmichael

Non-Trustee Support

Louise White Community Hub Development Officer

Natalie Rodgers Services Manager

Bryan Gregg Service Support Worker

Tracy Cameron Transport Development Worker

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Report of the Trustees

The Trustees have pleasure in presenting their report together with the financial statements for the year ended 31st March 2023.

Structure

Urram is a Scottish Charitable Incorporated Organisation (SCIO), operating under the two tier structure using the SCVO model constitution.

Trustee recruitment

The maximum number of charity trustees is 13; out of that;

- No more than 5 shall be appointed annually as representatives from each of the 5 community council areas (Ardgour, Morvern, Sunart, West Ardnamurchan and Acharacle)
- Each of these representatives must be eligible to be a Member under Clause 11 but may not be a serving community councillor.
- No more than 8 shall be charity trustees who were elected/appointed under clauses 59 and 60 (or deemed to have been appointed under clause 58); and 54.3 no more than 5 shall be charity trustees who were appointed under the provisions of clauses 63 and 64.54.4.
- At no point should the number of co-opted (non-elected or appointed Trustees) exceed the total number of appointed and elected Trustees. 55 The minimum number of charity trustees is (5).

Objectives and Activities

Charitable purposes

The relief of those in need by reason of age, ill-health, disability, financial hardship or other disadvantage by providing information, advice, support and care services within West Lochaber, including the advancement of health.

Activities

2022-2023 has been the first full year of operating with running services and employing staff. Urram continued to refine and articulate the vision, using this to guide operations.

Helping Hands Befriending service went from strength to strength with 11 befriending relationships established by March 2023. A need for group befriending opportunities was identified and tea and chat groups were established in Ardgour and Acharacle. Urram joined with Ewen's Room to be part of the team running the weekly Open Doors sessions in Strontian.

Urram supported the start up of Sunart Community Lunch, and continue to do so. Further funding enabled the start of Morvern Community Lunch in early 2023.

Urram trialled a yoga class at Treslaig, following feedback at a drop in session, which was very successful, with continuation funding subsequently secured.

Hospital Transport Service

This saw an increase in the number of journeys and the staff continued to recruit new volunteer drivers. With the original diesel Berlingo van becoming less economic to run as well as environmentally damaging, funding was secured for a new electric vehicle due in July 2023. Increased demand from residents requiring assistance to reach other medical appointments meant that the remit of the service expanded in January. Additional funding was secured which now enables Urram to cover all necessary appointments, rather than just hospital visits for example dentists, GP, optician.

Dail Mhor

The Trustees and employees met through the year with representatives of NHS Highland to maintain oversight and political pressure on delivery of services at Dail Mhor. Unfortunately Dail Mhor temporarily closed for respite in December 2022, due to lack of staff. There was a recruitment drive following the closure but this didn't result in sufficient new staff to support re-opening and the respite service remains suspended, pending recruitment success. Urram have continued to support NHS Highland with recruitment for Dail Mhor.

Consultants Duncan Macpherson, Faye McLeod and Alan Dickson began work on the feasibility study into Dail Mhor's future. Community consultations were held over the summer to discuss emerging findings with the communities. The first draft was received in October, further editing continued until the end of the year. One of the reports conclusions was that running a small scale residential home on the site was not financially viable.

A group of Trustees and staff undertook a study visit to a social enterprise on South Uist and met with similar organisations who are providing services in their island communities - comparable to the peninsulas of West Lochaber.

The team have continued to develop relationships with various NHS colleagues, development trusts and charities to inform the future of the Dail Mhor buildings.

Staffing

Jane Gaze resigned in June and Natalie Rodgers took on running the Hospital Transport Service. Thereafter, as services continued to expand, a staffing restructure was undertaken. Bryan Gregg was appointed in March 2023 as Services Support Worker, primarily running the hospital transport service. Natalie took on a role of Services Manager and Louise White became Development Manager, to more accurately reflect evolving duties. These salaries are supported by The National Lottery, the Highland Communities Mental Health and Wellbeing Fund, and NHS Highland. The arrival of an additional team member greatly eased the transport related work load on Natalie Rodgers, whose remit expanded to manage all care services.

It was at this time Urram adopted a cloud based telephone system to streamline operations. The Urram website has been updated to reflect ongoing operations and for information sharing. Various promotional materials and leaflets have been printed to inform residents of Urrams services.

Trustees

Phil Simpson retired from the Board, but maintained contact with Urram offering his expertise in small charitable care homes.

Achievements and Performance

- a. 13 volunteers completed 198 Hospital Transport journeys and covered 20,424,miles.
- b. 11 Befriending relationships were established, with a team of 12 volunteers.
- c. Volunteers have hosted lunch clubs, tea and chat groups and befriending, giving 200 hours of support.
- d. 3 members of staff have been employed, and this is due to increase next year.
- e. £70,745 has been raised in funds from;

NHS Highland - salary support

The National Lottery - salary support and expansion of services
Highland Communities Mental Health and Wellbeing Fund - Community lunch and Yoga

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class support
Highland Hospice - befriending service
MOWI - Hospital Transport Service
Plugged in Communities Fund - new electric car for Hospital Transport Service
Peregrine Ardnamurchan Charitable Trust - support for Hospital Transport Service

An initial meeting, held in February, with Urram and NHS Highland, Community Contacts, and In control Scotland started a project to investigate a new place based approach to social care delivery. NHS Highland will progress the project and gain approval from the NHS Board.

Urram finished the year, anticipating the final feasibility report on Dail Mhor, exploring additional funding to support some services that we had been testing.

Reserves policy

The charity will aim to hold reserves equivalent to three months running costs (inclusive of redundancy payments and any other liabilities).

Some funds which may also be held in reserves may be allocated to particular projects or ringfenced as per funder requirement for multi-year projects.

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Independent examiner's report to the Trustees and Members of Urram SCIO

I report on the accounts of the charity for the period ended 31st March 2023 which comprises the statement of receipts and payments, the balance sheet and the related notes.

This report is made solely to the Charity's Trustees, as a body, in accordance with Section 44 of the Charities and Trustee Investment (Scotland) Act 2005. My examination has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my examination, for this report, or for the opinions I have formed.

Respective responsibilities of directors and independent examiner

The charity's Trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006. The charity's trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1)(c)of the Act and to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with Regulation 11 of the Charities Account (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention

(i) which gives me reasonable cause to believe that in any material respect

the requirements to keep accounting records in accordance with section 44 (1) (a) of 2005 Act and Regulations 4 of 2006 Accounts Regulations, and

to prepare accounts which accord with the accounting records and to comply with Regulation 9 of the 2006 Accounts Regulations have not been met, or

(ii) to which, in my opinion, attention should be drawn in order to enable a proper

understanding of the accounts to be reached.

Kirsty MacIntyre BA ACPA MICB PM Dip

Date 21/12/2023

The Highland Bookkeeper

2 Achnaha View

Morvern PA80 5AB

Urram SCIO Statement of Receipts and Payments For the year ended 31st March 2023

| | | Unrestricted Funds | Restricted Funds | Total 2023 | Total 2022 |
|-------------------------|------|-----------------------|---------------------|---------------|---------------|
| | Note | £ | £ | £ | £ |
| Receipts | 4 | | | | |
| Donations | | 12374 | 0 | 12374 | 425 |
| Grants | | 2500 | 68245 | 70745 | 72560 |
| Fundraising | | 32 | 200 | 232 | 182 |
| Charitable activities | | 9798 | 0 | 9798 | 4058 |
| Bank interest | | 0 | 0 | 0 | 0 |
| Total receipts | | 24704 | 68445 | 93149 | 77225 |
| | | | | | |
| Payments | 5 | | | | |
| Fundraising Cost | | 0 | 0 | 0 | 27 |
| Charitable Activities | | 12953 | 65360 | 78313 | 19742 |
| Governance Costs | | 600 | 0 | 600 | 600 |
| Purchase of equipment | | 730 | 100 | 830 | 14705 |
| Total payments | | 14283 | 65460 | 79743 | 35074 |
| | | | | | |
| Net Receipts/(Payments) | | 10421 | 2985 | 13406 | 42151 |
| Transfer between funds | | 0 | 0 | 0 | 0 |
| Net Receipts/(Payments) | • | 10421 | 2985 | 13406 | 42151 |

Urram SCIO Statement of Balances as at 31st March 2023

| | Unrestricted | Restricted | Total | Total |
|----------------------------------|--------------|------------|-------|-------|
| | Funds | Funds | 2023 | 2022 |
| | | | | |
| Opening Cash at Bank and In Hand | 4109 | 41042 | 45151 | 3000 |
| Net Receipts/(Payments) | 10421 | 2985 | 13406 | 42151 |
| Closing Cash at Bank and In Hand | 14530 | 44027 | 58557 | 45151 |
| Bank and Cash Balances | | | | |
| Bank current account | | | 58557 | 45151 |
| | | | 58557 | 45151 |
| Other assets | | | | |
| Vehicle purchase | | | 100 | 13500 |
| Computers | | | 730 | 1205 |
| | | | 830 | 14705 |
| Liabilities | | | | |
| Independent Examination | | | 600 | 600 |
| | | | 600 | 600 |

The notes on pages 7 and 8 form an integral part of these accounts.

Approved by the trustees and signed on their behalf by;

James Hilder

James Hilder Chairman

Date

19/12/2023

Jenni Hodgson Treasurer

Date

19/12/2023

Jani Holgson.

Urram SCIO Notes to the accounts For the year ended 31st March 2023

1 Basis of accounting

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities & Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended)

2 Nature and purpose of funds

Unrestricted funds are those that may be used at the discretion of the Trustees in furtherance of the objects of the charity.

Restricted funds may only be used for specific purposes. Restrictions arise when specified by the donor or when funds raised for specific purposes.

3 Related party transactions

No remuneration was paid to the Trustees or any connected persons during the year (2022: Nil).

4 Receipts

| · ···cocipto | | | | |
|--------------------------------|--------------|------------|-------|-------|
| | Unrestricted | Restricted | Total | Total |
| Donations | Funds | Funds | 2023 | 2022 |
| Anonymous | 7500 | 0 | 7500 | 0 |
| Lunch club | 125 | 0 | 125 | 0 |
| Loch Shiel Garage | 1481 | 0 | 1481 | 0 |
| Yoga | 235 | 0 | 235 | 0 |
| Salen hall | 84 | 0 | 84 | 0 |
| Hospital Transport Service Fee | 2949 | 0 | 2949 | 425 |
| | 12374 | 0 | 12374 | 425 |
| Grants | | | | |
| Age Scotland | 0 | 2008 | 2008 | 0 |
| NHS | 0 | 24065 | 24065 | 19635 |
| ECHT | 0 | 1000 | 1000 | 0 |
| Morvern Comm Trust | 0 | 2500 | 2500 | 0 |
| PACT | 0 | 2026 | 2026 | 14441 |
| Mental Health & Wellbeing Fund | 0 | 9000 | 9000 | 0 |
| Highland Third Sector | 0 | 0 | 0 | 9129 |
| Lottery | 0 | 23497 | 23497 | 3550 |
| Robertson Trust | 2500 | 0 | 2500 | 0 |
| Highland Hospice | 0 | 4000 | 4000 | 4000 |
| MOWI | 0 | 0 | 0 | 500 |
| HIE | 0 | 0 | 0 | 14806 |
| Highland Council | 0 | 0 | 0 | 3000 |
| Acharacle Community Council | 0 | 150 | 150 | 0 |
| Ardgour Community Council | 0 | 0 | 0 | 1000 |
| SCC - Community Benefit Fund | 0 | 0 | 0 | 2500 |
| | 2500 | 68245 | 70745 | 72561 |

Urram SCIO Notes to the accounts For the year ended 31st March 2023

| Fundraising | | | | |
|-----------------------|------|-----|------|------|
| Misc | 0 | 32 | 32 | 0 |
| Transport service | 0 | 200 | 200 | 182 |
| | 0 | 232 | 232 | 182 |
| Charitable Activities | | | | |
| NHS mileage | 9798 | 0 | 9798 | 4058 |
| | 9798 | 0 | 9798 | 4058 |
| Bank interest | | | | |
| Bank interest | 0 | 0 | 0 | 0 |
| | 0 | 0 | 0 | 0 |
| | | | | |

Urram SCIO Notes to the accounts For the year ended 31st March 2023

5 Payments

| | Unrestricted | Restricted | Total | Total |
|-------------------------------|---------------------------------------|------------|-------|-------|
| Fundraising costs | Funds | Funds | 2023 | 2022 |
| Lunch expenses | 0 | 0 | 0 | 27 |
| | 0 | 0 | 0 | 27 |
| Charitable Activities | | | | |
| Wages and Payroll | 4534 | 28677 | 33211 | 14902 |
| Hospital Vehicle expenses | 5009 | 6685 | 11694 | 3682 |
| Office/General Admin Expenses | 500 | 0 | 500 | 483 |
| Travel | 169 | 386 | 554 | 0 |
| Bank charges | 0 | 0 | 0 | 3 |
| Insurance | 505 | 0 | 505 | 497 |
| Membership | 225 | 0 | 225 | 30 |
| Research | 210 | 0 | 210 | 0 |
| Room hire | 807 | 0 | 807 | 0 |
| Consultant fees | 0 | 29612 | 29612 | 0 |
| Yoga | 240 | 0 | 240 | 0 |
| PVG/Training | 0 | 0 | 0 | 48 |
| Donation | 30 | 0 | 30 | 0 |
| Lunch expenses | 726 | 0 | 726 | 96 |
| | 12953 | 65360 | 78313 | 19742 |
| Governance costs | | | | |
| Independent Examination | 600 | 0 | 600 | 600 |
| | 600 | 0 | 600 | 600 |
| | · · · · · · · · · · · · · · · · · · · | | | |